

Air Conditioning Service Plan

PO Box 1200, Ossining, NY 10562
914-945-0645 www.palisadesfuel.com

10 Point Precision Cooling Tune-Up

Palisades will perform an air conditioning tune-up prior to July 15th.

The tune-up includes the following:

- Check refrigerant levels
- Lubricate all moving parts
- Check air filters
- Check coil
- Check voltages & wiring
- Check blower assembly
- Check fan belts, pulleys, and bearings
- Check electrical starting and contactor connections
- Check operation of thermostat
- Clean and check condensate pump and water drains



Customers are responsible for scheduling annual maintenance per manufacturers guidelines.
Homeowners must provide safe and unimpeded access to the air conditioning system.

15% Discount on Air Conditioning Parts

Palisades will repair or replace any air conditioning parts at 15% below our prevailing rates.
Cost of labor for repairs covered under plan.

Priority Service

Customer is entitled to receive priority service over non-service plan customers.
Service hours are April 15th through Sept. 30th, Monday through Friday, 8:00 am to 4:00 pm.

Quality Repairs

Our licensed & certified technicians will provide quality repairs, expert advice.

Terms and Conditions

Pre-Existing Conditions - We require your air conditioning system to have no pre-existing conditions before coverage goes into effect. During the first service call at your residence after you request service coverage from one of our licensed service technicians, our service department may determine that your system has a pre-existing condition and may decline your coverage. If you request us to rehabilitate your air conditioning system, we will charge you our regular prices for both parts and labor.

Length of Coverage - Each service plan will be in effect from April 15th through September 30th. To assure continuing coverage, Palisades will bill subsequent plans during their anniversary month unless canceled by either party. Plan pricing is subject to change. The terms and extent of coverage is subject to change when this plan brochure is revised and reprinted. You agree to be bound by such changes until you cancel coverage.

Payment - Payment is due, in full, within 30 days after we bill you for any service plan. If payment is not made within that time, we reserve the right to cancel your plan and bill you for any parts or services that we provided to you under the plan.

Limited Refunds - This plan is Non-Refundable & Non-Transferable.

Cancellations - Either party may cancel coverage at any time and for any reason by mailing written notice to the other party. Our written notice to you will specify why we are canceling coverage and the circumstances, if any, under which we will renew it. We reserve the right to cancel or suspend plans if your air conditioning system becomes obsolete or unreliable; or if you neglect to keep non-covered parts of your air conditioning system in good repair. If we consent to perform services for you when plan coverage is canceled or suspended, you agree to pay our normal charges for parts and labor for those services.

Normal Business Hours - Our normal business hours are from 8:00 am. to 4:00 pm., Monday through Friday, excluding weekends & major holidays.

General Customer Agreement - By enrolling in this service plan, the customer specifically agrees to the terms and conditions of the General Customer Agreement. All air conditioning tune-ups must be completed by July 15.

Our Service Plans Will Not Provide Coverage: If plan coverage has been canceled or suspended. If you have misused your air conditioning system or have attempted repairs or installations yourself or have hired an outside party to attempt repairs or installations. If your air conditioning system's operation has been impaired for any reason not directly attributable to the wear and tear of ordinary use or has been damaged by vandalism, fire, flood, power fluctuations, your failure to keep non-covered parts in good repair or any other reason including acts of God or nature.

Return bottom portion for Enrollment in the AC Contract

Name _____ Account # _____

Address _____ City _____ Zip _____

Phone _____ Email _____

Contract Fee \$299. + 8.375% (tax) = \$324.04
Pricing based on 1 unit - Discount available for multiple units.

Payment Enclosed or Credit Card: MC / VS / DISC (circle one)

Card # _____ Exp Date _____

Customer Signature _____ Date _____